VITA VOLUNTEERS MAKE A DIFFERENCE

The Volunteer Income Tax Assistance (VITA) program provides FREE tax preparation services for low-to-moderate income households.

WHEN
January to April

WHERE
New Castle, Kent and Sussex Counties

JOIN THE TEAM!
Tax Preparers / Financial Navigators / Greeters Needed

TO LEARN MORE OR SIGN UP, VISIT:
www.nehemiahgateway.org and Select “VOLUNTEER NOW”

PARTNER LOCATIONS

Nehemiah Gateway CDC
201 W. 23rd Street
Wilmington, DE 19802
(302) 655-0803

First State Community Action Agency
308 N. Railroad Ave
Georgetown, DE 19947
(302) 856-7761

Supported by:
United Way of Delaware

Sponsored by the Delaware Tax and Financial Services Campaign
Founded and operated by Nehemiah Gateway Community Development Corporation in partnership with First State CAA
If you can answer **YES** to any of these questions, **WE NEED YOU:**

- I am comfortable using a computer
- I enjoy meeting & talking with people
- I want to make a difference in the lives of others
- I would like to learn a new skill

**What’s in it for YOU?**

- Learn or develop a new skill
- Be part of your community
- Motivation and sense of achievement
- New experiences
- Meeting a diverse range of people

**Flexible Scheduling:**

- we offer both day and evening hours; 6 days per week

**No Experience Needed:**

- we give you all the tools and training you need

**Personal Satisfaction:**

- you will help families dramatically boost their income and savings

---

### VOLUNTEER OPPORTUNITIES

#### Tax Preparers:

- Prepare individual federal and state tax returns
- Provide quality, confidential tax preparation services
- Ensure clients understand their tax returns
- Generally, no personal liability (covered by the Volunteer Protection Act of 1997)

#### Greeters:

- Welcome customers to the site
- Explain general eligibility guidelines
- Coordinate the intake process
- Assist site manager with administrative duties

#### Financial Navigators:

- Introduce clients to financial services and benefits of savings
- Open bank accounts and pull credit reports
- Refer customers to additional services and programs as needed
- Assist site manager with administrative duties

---

Great opportunity for new volunteers, students and seniors

---

*Sponsored by the Delaware Tax and Financial Services Campaign*  
Founded and operated by Nehemiah Gateway Community Development Corporation in partnership with First State CAA